

# YOUR OPINION MATTERS

OCTOBER - DECEMBER 2022



★ 100% ★

EXTREMELY SATISFIED

Overall Impression of the Hospice

100%

Cleanliness of the Hospice  
Extremely Satisfied

100%

Overall Impression of Catering  
Extremely Satisfied

100%

Overall Communication  
Extremely Satisfied



Overall Impression of Care

100%  
EXTREMELY SATISFIED


“We are so grateful for the compassion and kindness that was shown throughout to not only mam but to all of the family. Just to know you were both there for mam and us all on her final days and made a difficult day somewhat easier.”

“Cannot think of anything that could have been better. The family are just grateful for the wonderful care our sister S is receiving. Many thanks to all the staff.”

“The care is outstanding, the staff are wonderful. Nothing is a bother. I count myself blessed to be able to end my days in such a wonderful place.”

“We can never thank you enough for your love, support and kindness to myself and my family during a very difficult time. You all made it a little bit easier. Thank you from the bottom of my heart.”

“Cannot think of anything that could have been better. The family are just grateful for the wonderful care our sister S is receiving. Many thanks to all of the staff.”

  
**Willow Burn**  
**Helen McArdle**  
In-Patient Wing