

YOUR OPINION MATTERS

OCT 2023 - DEC 2023

Willow Burn

Helen McArdle

In-Patient Wing

★ **100%** ★
EXTREMELY SATISFIED

Overall Impression of the Hospice

100%

**Cleanliness of the Hospice
Extremely Satisfied**

100%

**Overall Impression of Catering
Extremely Satisfied**

100%

**Overall Communication
Extremely Satisfied**



Overall Impression of Care

100%
EXTREMELY SATISFIED

“ The greatest accolade I can give is to request my name be put on the list when my time comes. Outstanding care. ”

“ My medications were sorted out promptly and this helped me enormously! ”

“ You gave us the chance as a family and have that precious time just to be with Dad. ”

“ Willow Burn has given me lots of confidence to carry on with my condition with their kindness and concern during my stay. Hope I can come back again for their help if I need to. ”

Willow Burn
Helen McArdle
In-Patient Wing