

YOUR OPINION MATTERS

APRIL 2024 - JUNE 2024



100%

EXTREMELY SATISFIED

Overall Impression of Day Services

100%

Cleanliness of the Sir Tom Cowie Centre
Extremely Satisfied

100%

Overall Impression of Catering
Extremely Satisfied

100%

Overall Communication
Extremely Satisfied

100%

EXTREMELY SATISFIED

8% SATISFIED

You Said

“The Acoustics in the day room distort peoples’ voices.”

We Did

We are currently in the process of exploring alterations that can be made in the Day Centre based on this and other feedback we have received from staff and patients.

“Reiki and Tai Chi helped everything go away and gave peace.”

“Staff very good. Could not be any better.”

“Overall very happy. 100% care and compassion given.”

“Lovely peaceful atmosphere, very little else would I change. Everything is perfect.”

“Wonderful treatment, without which life would not be the same.”