## YOUR **OPINION MATTERS**

**JANUARY 2024 - MARCH 2024** 





**★** 92%



EXTREMELY SATISFIED

8% SATISFIED

**Overall Impression** of Day Services





Cleanliness of the **Sir Tom Cowie Centre Extremely Satisfied** 



**Overall Impression of Catering Extremely Satisfied** 



**Overall Communication Extremely Satisfied** 10% Satisfied



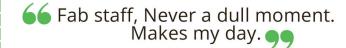
**Overall Impression** of Care

92%

**EXTREMELY SATISFIED** 

8% SATISFIED

66Coming here is a 'rest' away from everything.



66 Willow Burn provided expert care and time - very important to listen and understand all grievances however personal.

## COMPLEMENTARY THERAPY

"When everything in your body hurts, you feel down. The calm, the aromatic oils and treatments are therapeutic and beneficial to your spirit."

"Fabulous, relaxing experience. Sue is a lovely caring person."



Day Services

Sir Tom Cowie Health & Wellbeing Centre