

YOUR OPINION MATTERS

OCT 2024 - DEC 2024

Willow Burn

Day Services

Sir Tom Cowie Health & Wellbeing Centre

★ 100% ★

EXTREMELY SATISFIED

Overall Impression of Day Services

100%

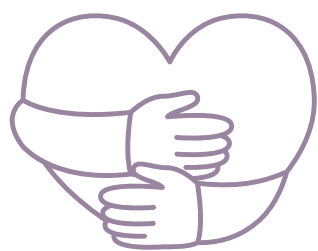
Cleanliness of the Sir Tom Cowie Centre
Extremely Satisfied

88%

Overall Impression of Catering
Extremely Satisfied
12% Satisfied

97%

Overall Communication
Extremely Satisfied
3% Satisfied



Overall Impression of Care

100%
EXTREMELY SATISFIED

“Attending day unit gives me a chance to rest my mind and body, meet new friends and be at peace with myself.”

“I find the staff and the atmosphere to be invaluable for me at the moment. Look forward to it every week.”

“Trusted us and felt listened to.”

COMPLEMENTARY THERAPY

"Very relaxing hand massage. S is very thoughtful and caring. Also generally interested in how people are."

"S makes the therapy so relaxing and it's a treat that I wouldn't otherwise buy for myself."

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